

## Logging in to DPAU Analysis Environment

DPAU Analysis Environment is hosted on Monash Secure eResearch Platform (Monash SeRP).

### Requirements

**Internet Browser** - DPAU Analysis Environment can be accessed through any modern internet browser. We recommend Microsoft Edge or Google Chrome.

**VPN** - A VPN is a virtual private network which allows you to access DPAU Analysis Environment services. A VPN connection is compulsory while accessing the DPAU Analysis Environment. DPAU Analysis Environment utilises a VPN client called 'CISCO AnyConnect'.

### Installing the VPN Software

Detailed guidance about Cisco AnyConnect and the Monash Virtual Private Network (VPN) can be found at <https://www.monash.edu/esolutions/network/vpn>.

You can download CISCO AnyConnect at <https://vpn.monash.edu> with your username, not your email.

If you have any difficulty downloading CISCO AnyConnect, please contact Monash SeRP support on [safehavens@monash.edu](mailto:safehavens@monash.edu).

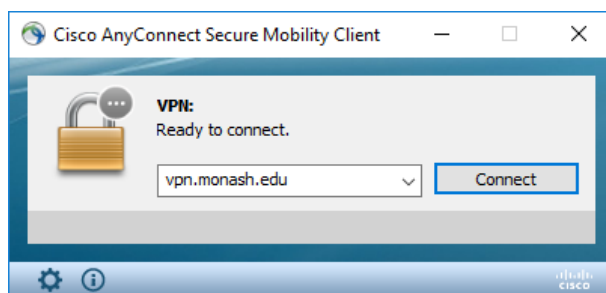
## Accessing DPAU Analysis Environment

### A. Accessing Portal

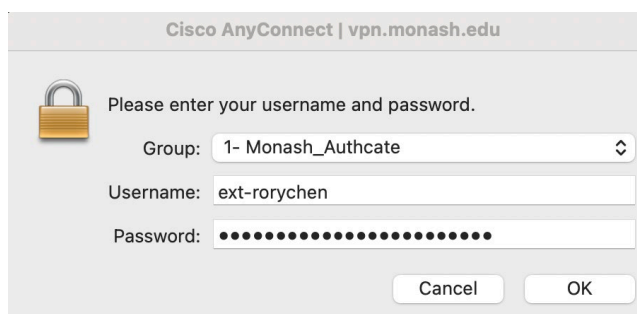
DPAU Analysis Environment is accessed via a portal at <https://serp-web.erc.monash.edu/>

1. Log in to the VPN using your assigned username and password

Open the CISCO AnyConnect application, if you have CISCO AnyConnect already installed on your computer, change the connection server address to: **vpn.monash.edu**, then click Connect.



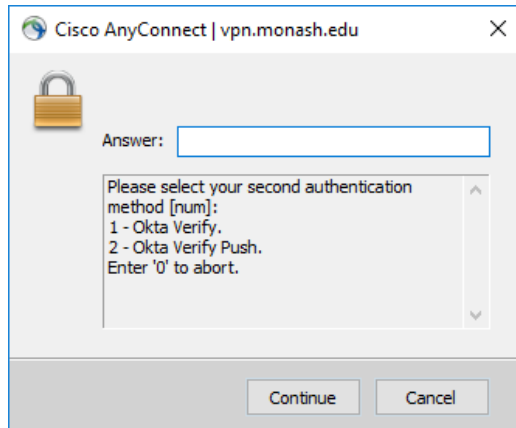
2. Login with your assigned username. Your username will be in a similar to ext-rorychen.



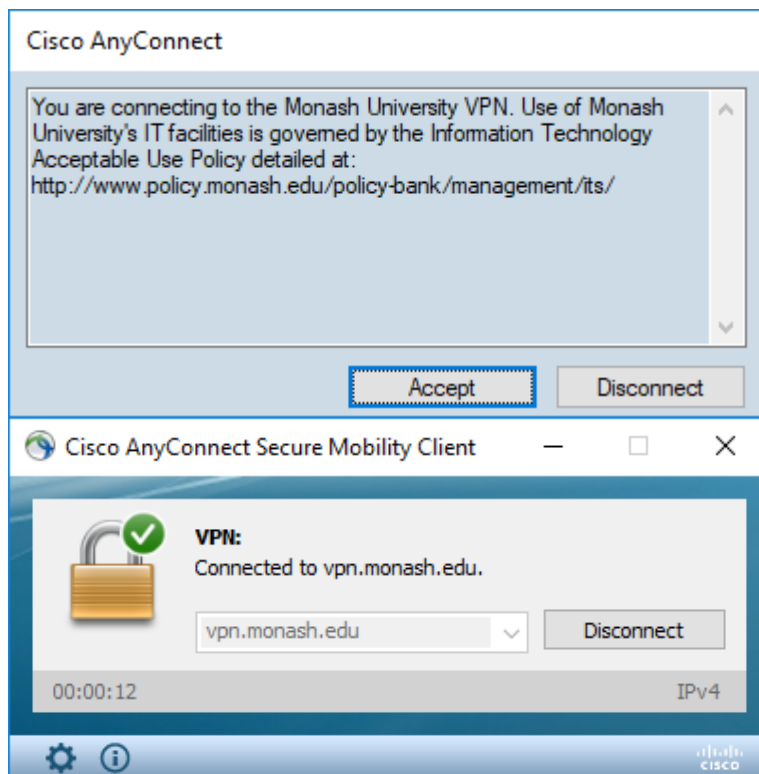
- You'll be prompted to authenticate using Multi-Factor Authentication (MFA). Select either Option 1 or Option 2.

Option 1: Enter verification code from your Okta App, then click OK.

Option 2: Approve push notification on your Okta App.

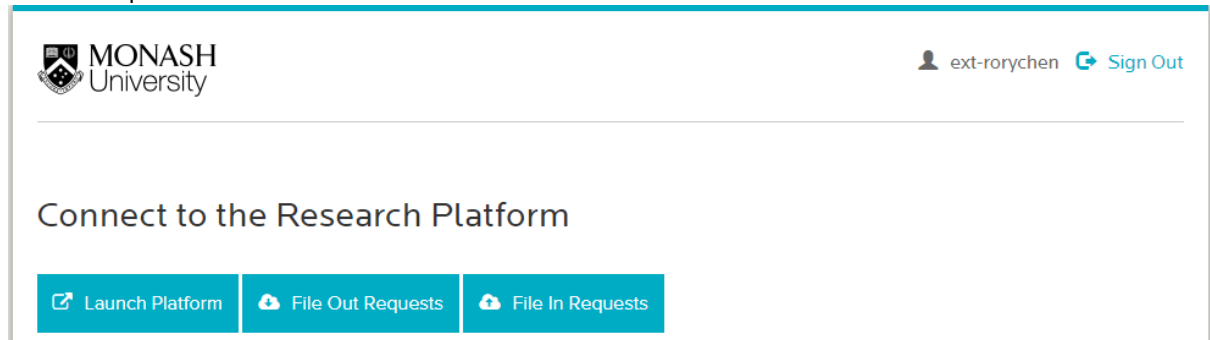


- Click Accept to complete your login to the VPN



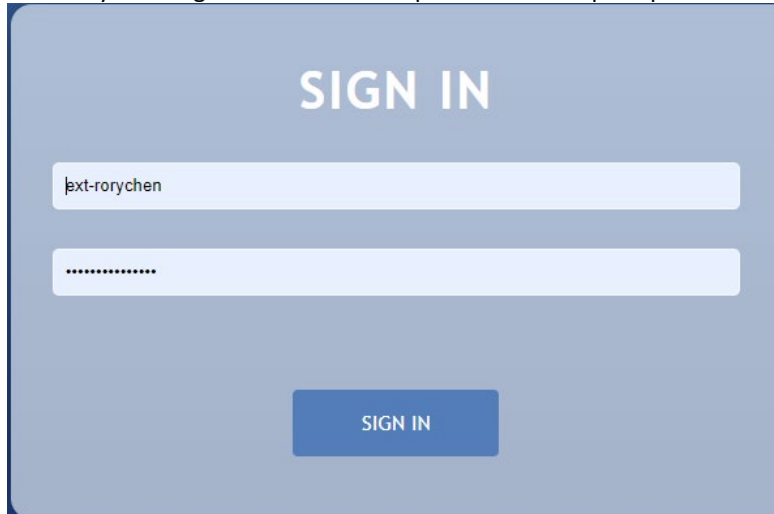


5. Open a web browser (e.g Chrome, Microsoft Edge, Safari) and go to the Portal:  
<https://serp-web.erc.monash.edu/>
6. Enter your assigned username and password when prompted
7. When the user portal displays, you will see your available project listed and three options:
  - Launch Platform
  - File Out Requests
  - File In Requests



## B. Launch Platform

1. Within the user portal, click Launch Platform
2. Enter your assigned username and password when prompted.



3. A pool of available Virtual Machines will be listed.

Click Connect on any available machine to start the remote connection

Show:

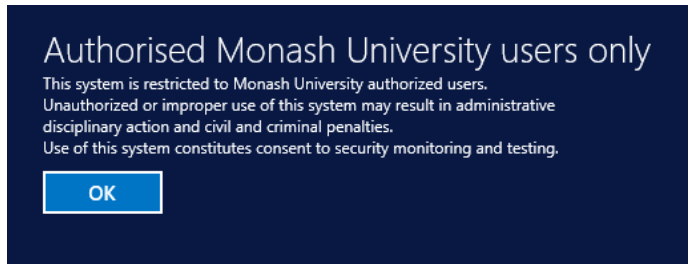
All Resources



Large-01  
Connect



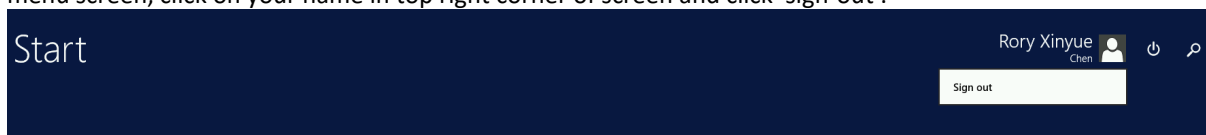
#### 4. Click OK



#### 5. Congratulations, you are now logged in!

Upon first time logging in, it may take a minute to load your personal desktop and then the available tools icons will appear.

To sign-out of the environment, click the 'Windows' button on the lower left of the screen. This will load a menu screen, click on your name in top right corner of screen and click 'sign-out'.



#### Restrictions

- No internet access is available within the DPAU Analysis environment
- Application installation is disabled.