

Logging in to DPAU Analysis Environment

DPAU Analysis Environment is hosted on Monash Secure eResearch Platform (Monash SeRP).

Requirements

Internet Browser - DPAU Analysis Environment can be accessed through any modern internet browser. We recommend Microsoft Edge or Google Chrome.

Account - To access the DPAU Analysis Environment, the first step is to create and activate your account following the [DPAU Account Activation Guides](#).

VPN - A VPN is a virtual private network which allows you to access DPAU Analysis Environment services. A VPN connection is compulsory while accessing the DPAU Analysis Environment. DPAU Analysis Environment utilises a VPN client called 'CISCO AnyConnect'.

Installing the VPN Software

Detailed guidance about Cisco AnyConnect and the Monash Virtual Private Network (VPN) can be found at <https://www.monash.edu/esolutions/network/vpn>.

You can download CISCO AnyConnect at <https://vpn.monash.edu> with your username, not your email.

If you have any difficulty downloading CISCO AnyConnect, please contact Monash SeRP support on safehavens@monash.edu.

Troubleshooting

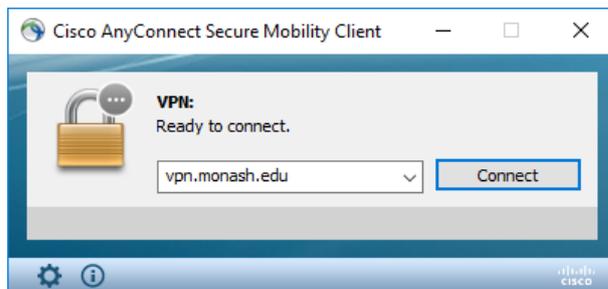
If you experience any troubles accessing the SeRP Analysis Environment your account, please contact Monash SeRP support on safehavens@monash.edu. For any other questions and/or issues, please contact DPAU on dpau@unsw.edu.au.

Accessing DPAU Analysis Environment

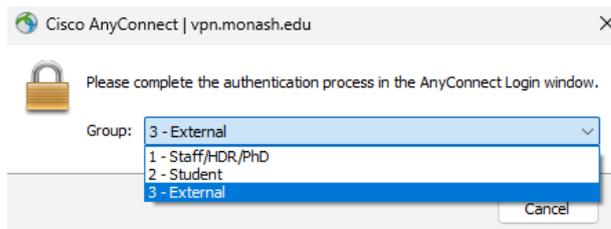
A. Accessing Portal

DPAU Analysis Environment is accessed via a portal at <https://serp-web.erc.monash.edu/>

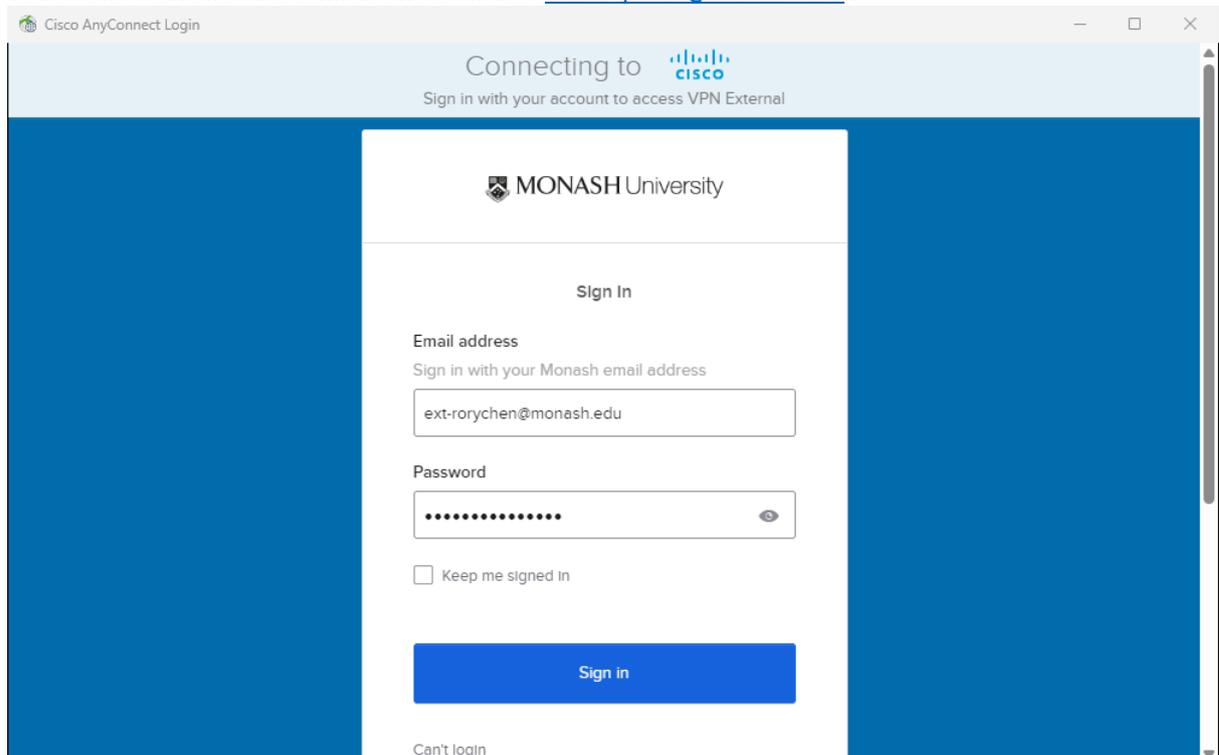
1. Log in to the VPN using your assigned username and password
Open the CISCO AnyConnect application, if you have CISCO AnyConnect already installed on your computer, change the connection server address to: **vpn.monash.edu**, then click Connect.



2. Select Group: 3 – 'External'

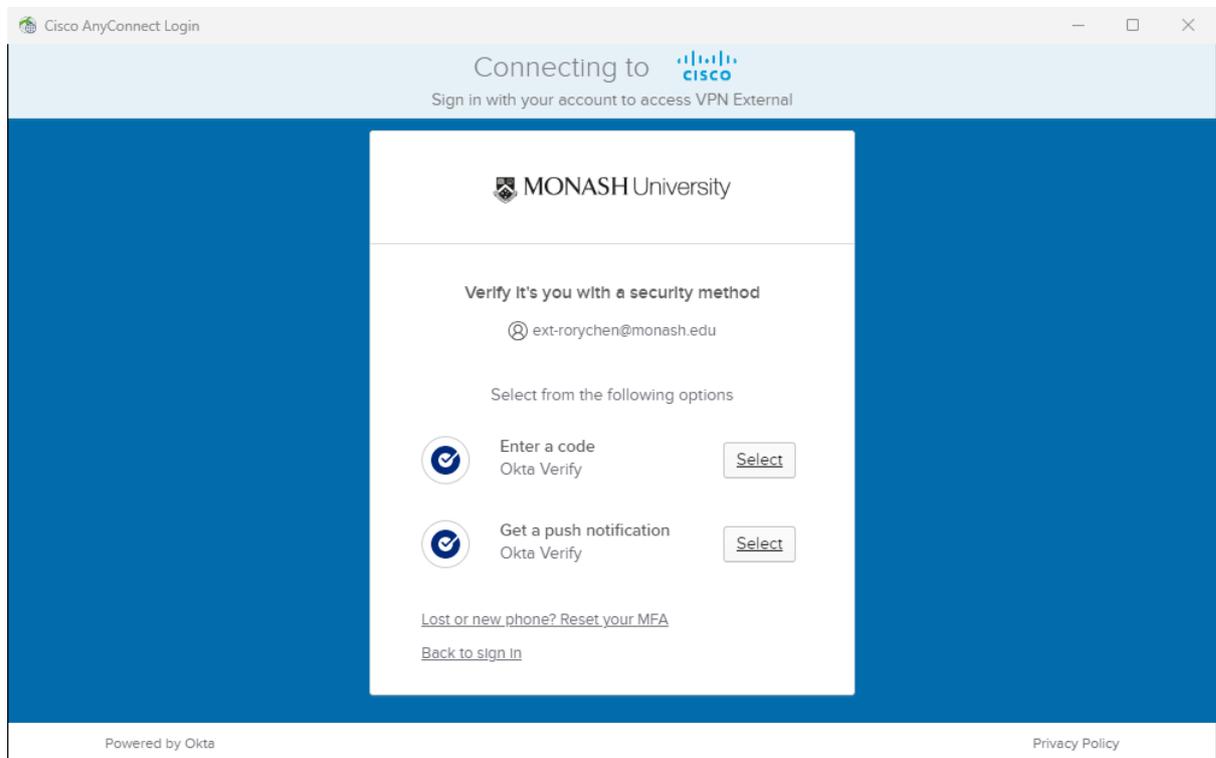


3. Login with your assigned Monash email address.
Your Monash email address will be in a similar to ext-rorychen@monash.edu .

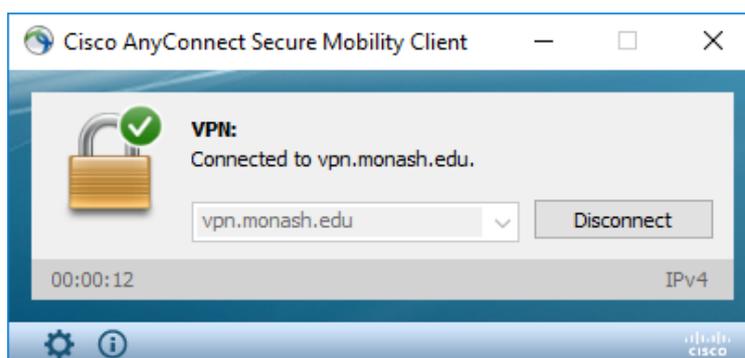
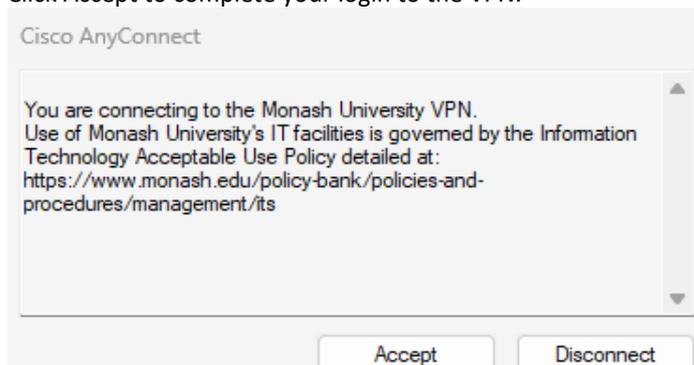




- You'll be prompted to authenticate using Multi-Factor Authentication (MFA). Select either Option 1 or Option 2.
Option 1: Enter verification code from your Okta App, then click OK.
Option 2: Approve push notification on your Okta App.



- Click Accept to complete your login to the VPN.





6. Open a web browser (e.g Chrome, Microsoft Edge, Safari) and go to the Portal:
<https://serp-web.erc.monash.edu/>

7. Enter your assigned **username** and password when prompted.

Sign in

<https://serp-web.erc.monash.edu>

Username

Password

8. When the user portal displays, you will see your available project listed and three options:

- Launch Platform
- Show File Out Requests
- New File In Requests
- Review File In Requests

MONASH University

ext-rorychen [Sign Out](#)
[Request new password](#)

Connect to the Research Platform

[Launch Platform](#) [Show File Out Requests](#)

[New File In Request](#) [Review File In Requests](#)

Projects

Project Number	Project Name	Project Start Date	Project End Date
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B. Launch Platform

1. Within the user portal, click Launch Platform
2. Accept Terms of Use

x

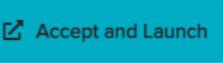
Terms of Use

Use of Monash SeRP is subject to Monash University's Information Technology Acceptable Use Policy, Monash SeRP End User Agreement Policy and any applicable Partner Data Access Agreements. By connecting to the Monash SeRP, you accept responsibility to the terms of these policies:

- [Monash Information Technology Acceptable Use Policy](#)
- [Monash SeRP End User Agreement Policy](#)

If you have any concerns about meeting any requirements of Monash University policies and procedures, please contact: serp-support@monash.edu

Cancel

 Accept and Launch

3. Enter your assigned email address and password when prompted.



Connecting to 

Sign in with your account to access Monash SeRP

 MONASH University

Sign In

Email address

Sign in with your Monash email address

Password

Keep me signed In

Sign in

[Can't login](#)

OR

[Sign in with PIV / CAC card](#)

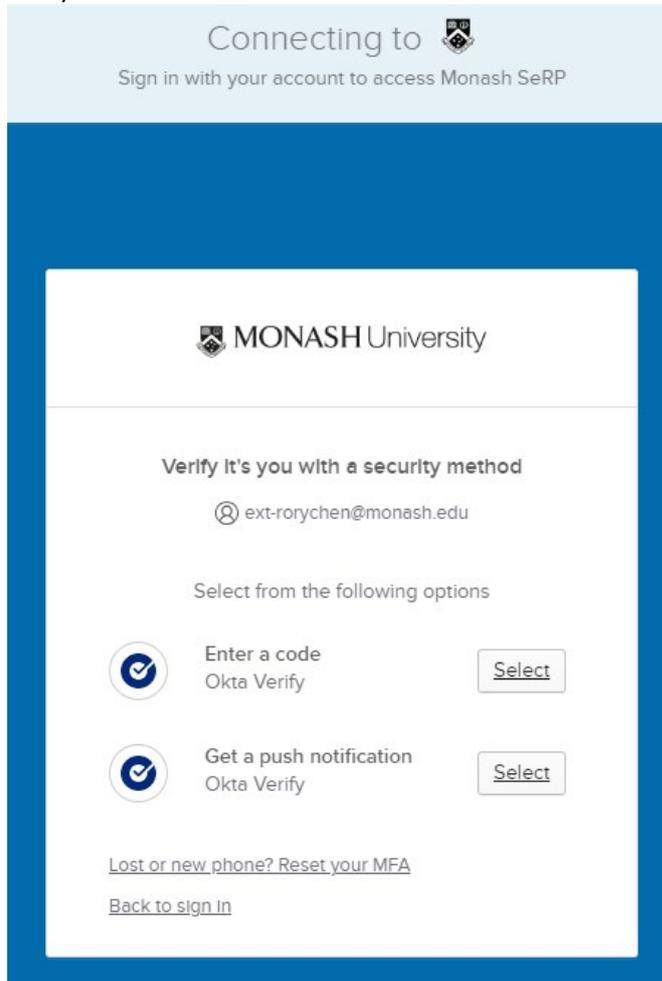
[Unlock account?](#)

[Contact Service Desk](#)

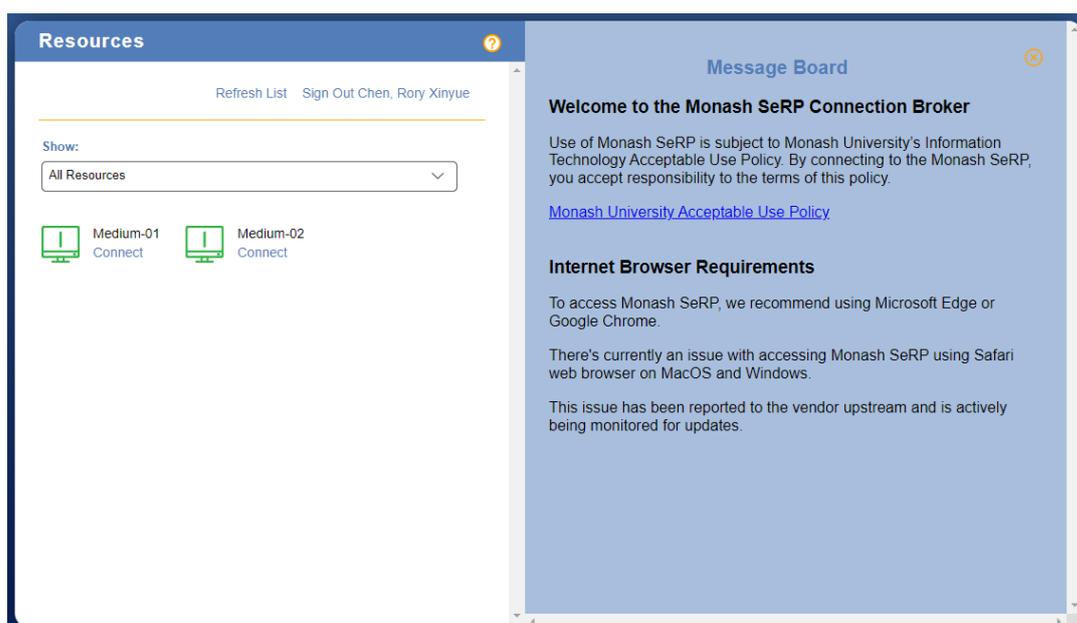
[Acceptable Use Policy](#)



4. Verify with MFA

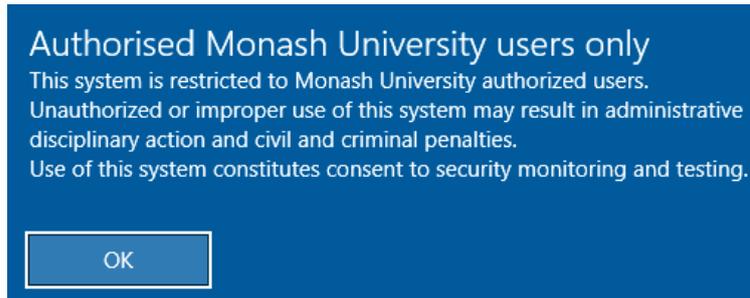


5. A pool of available Virtual Machines will be listed.
Click Connect on any available machine to start the remote connection

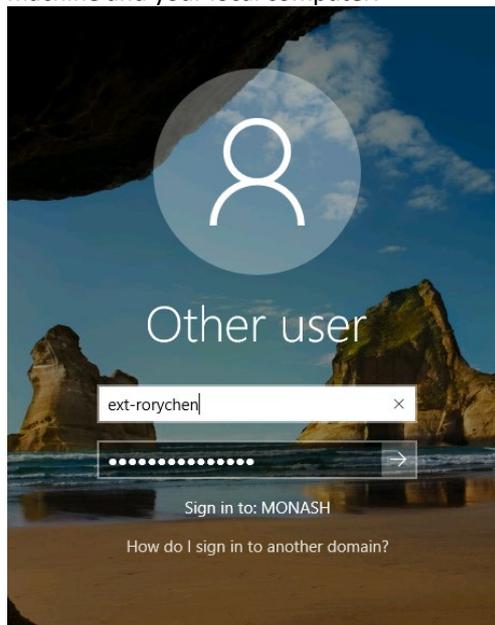




6. Click OK.



7. Log in with you assigned username and password. Note copy-paste is disabled between the virtual machine and your local computer.

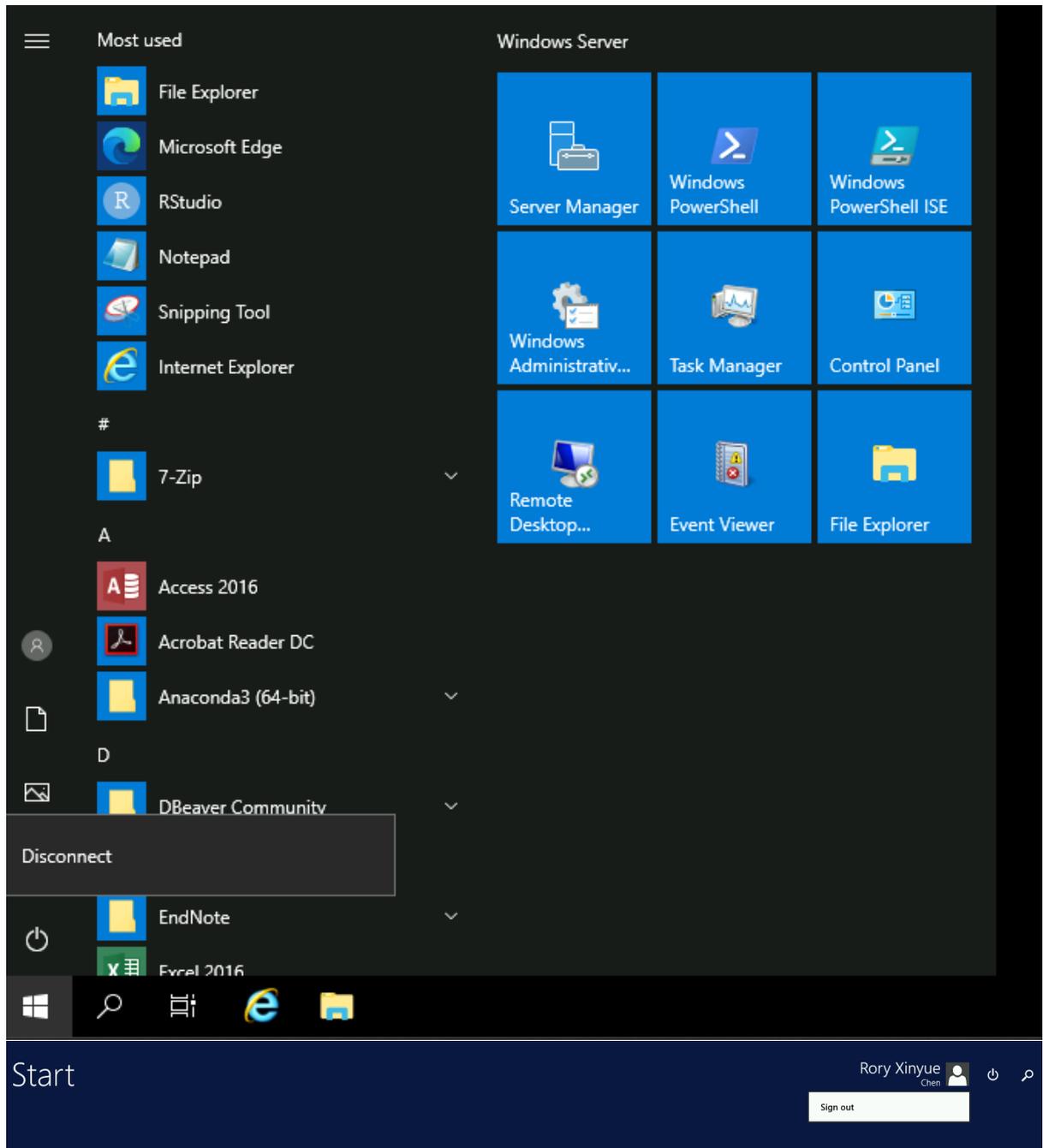


8. Congratulations, you are now logged in!
Upon first time logging in, it may take a minute to load your personal desktop and then the available tools icons will appear.





- To sign-out of the environment, click the 'Windows' button on the lower left of the screen, then the 'Power' button to disconnect.



Restrictions

- No internet access is available within the DPAU Analysis environment.
- Application installation is disabled.