

Logging in to DPAU Analysis Environment

DPAU Analysis Environment is hosted on Monash Secure eResearch Platform (Monash SeRP).

Requirements

Internet Browser - DPAU Analysis Environment can be accessed through any modern internet browser. We recommend Microsoft Edge or Google Chrome.

Account - To access the DPAU Analysis Environment, the first step is to create and activate your account following the [DPAU Account Activation Guides](#).

VPN - A VPN is a virtual private network which allows you to access DPAU Analysis Environment services. A VPN connection is compulsory while accessing the DPAU Analysis Environment. DPAU Analysis Environment utilises a VPN client called 'CISCO AnyConnect'.

Installing the VPN Software

Detailed guidance about Cisco AnyConnect and the Monash Virtual Private Network (VPN) can be found at <https://www.monash.edu/esolutions/network/vpn>.

You can download CISCO AnyConnect at <https://vpn.monash.edu> with your username, not your email.

If you have any difficulty downloading CISCO AnyConnect, please contact Monash SeRP support on safehavens@monash.edu.

Troubleshooting

If you experience any troubles accessing the SeRP Analysis Environment your account, please contact Monash SeRP support on safehavens@monash.edu. For any other questions and/or issues, please contact DPAU on dpau@unsw.edu.au.

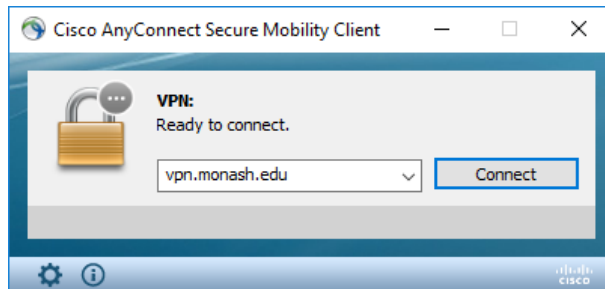
Accessing DPAU Analysis Environment

A. Accessing Portal

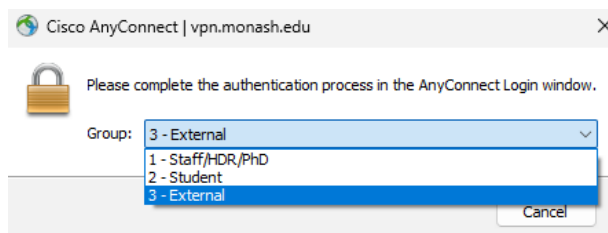
DPAU Analysis Environment is accessed via a portal at <https://serp-web.erc.monash.edu/>

1. Log in to the VPN using your assigned username and password

Open the CISCO AnyConnect application, if you have CISCO AnyConnect already installed on your computer, change the connection server address to: **vpn.monash.edu**, then click Connect.

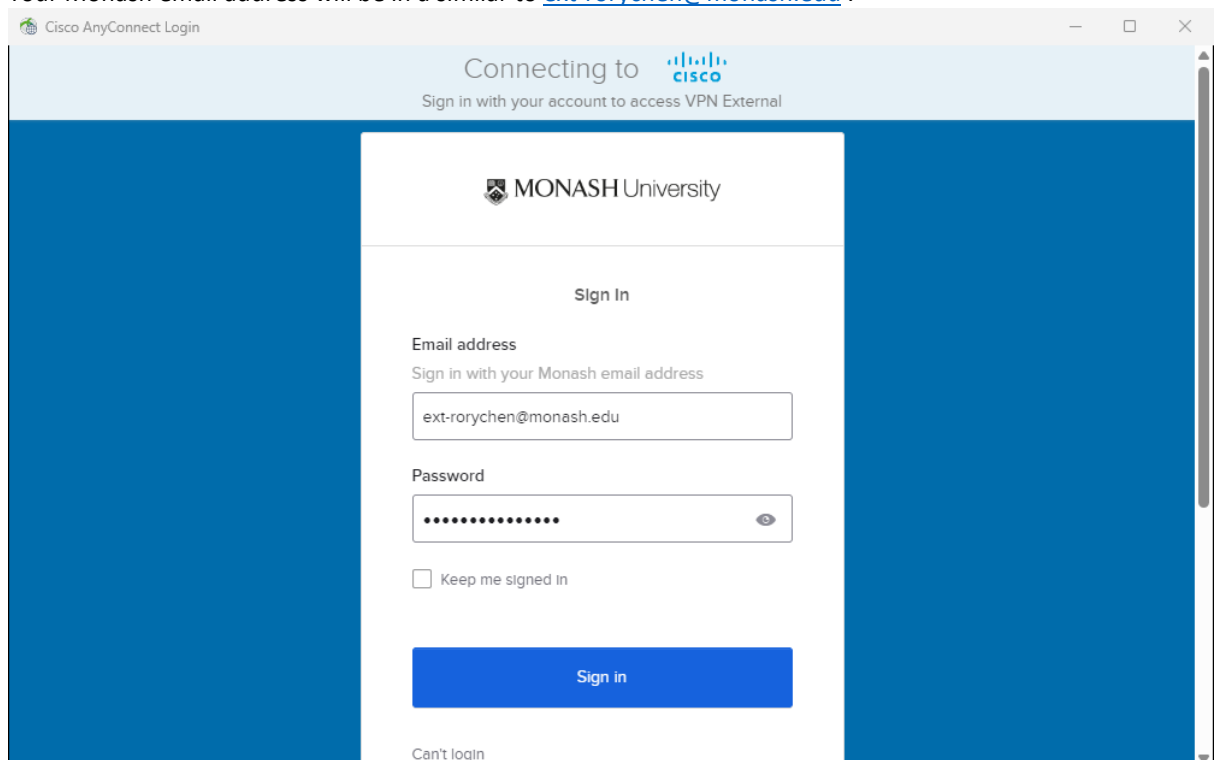


2. Select Group: 3 – 'External'



3. Login with your assigned Monash email address.

Your Monash email address will be in a similar to ext-rorychen@monash.edu .

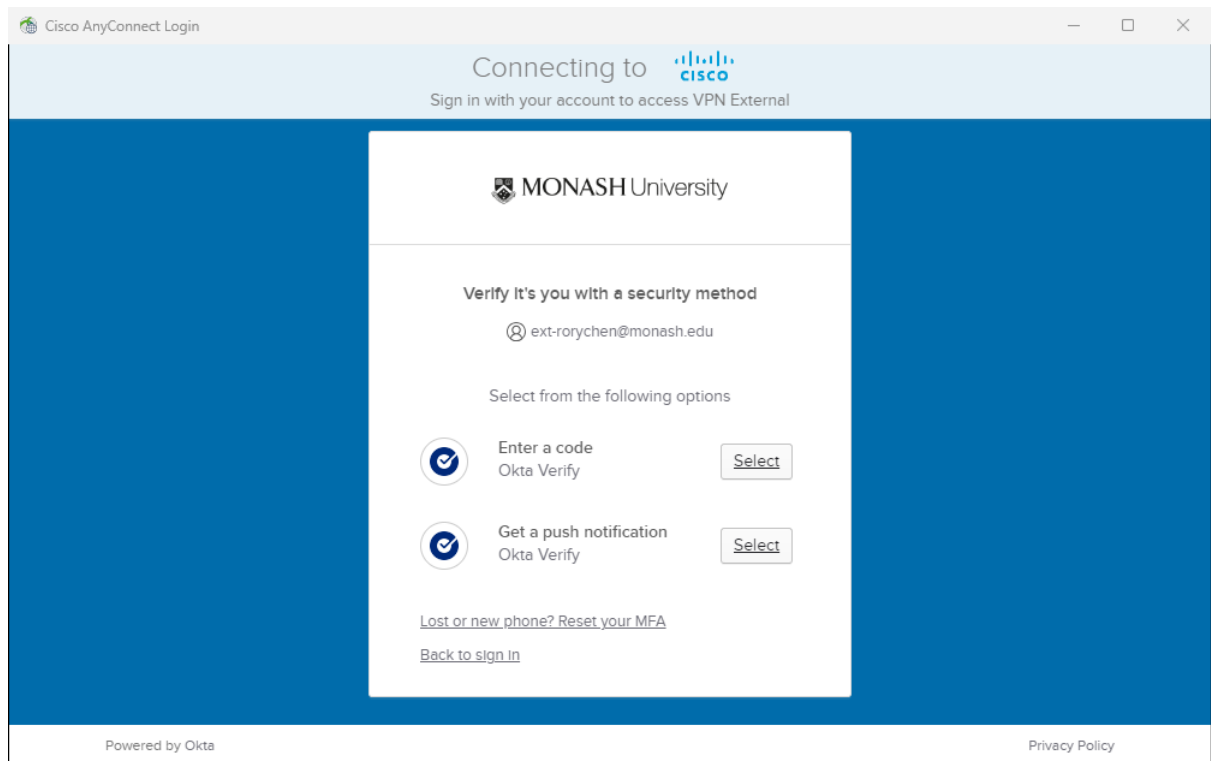




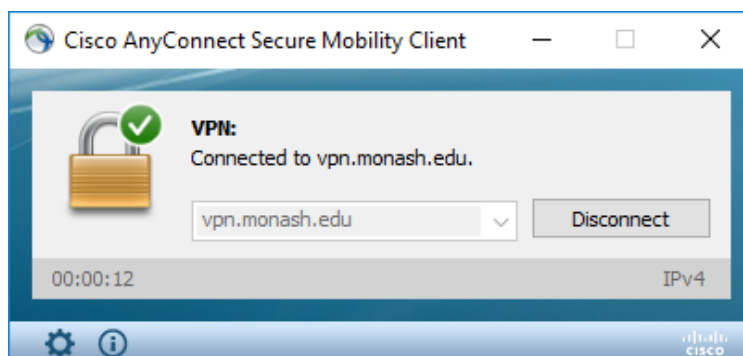
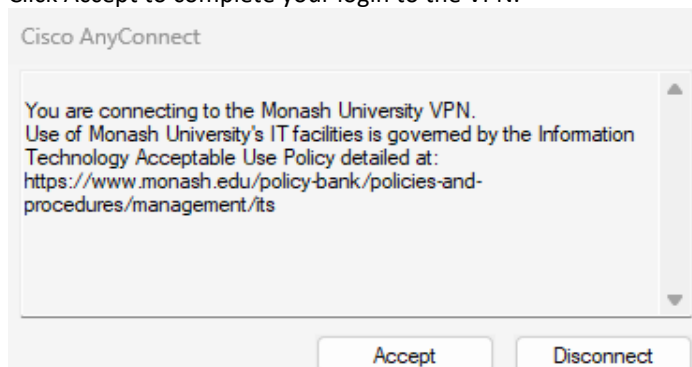
4. You'll be prompted to authenticate using Multi-Factor Authentication (MFA). Select either Option 1 or Option 2.

Option 1: Enter verification code from your Okta App, then click OK.

Option 2: Approve push notification on your Okta App.



5. Click Accept to complete your login to the VPN.





6. Open a web browser (e.g Chrome, Microsoft Edge, Safari) and go to the Portal:
<https://serp-web.erc.monash.edu/>

7. Enter your assigned **username** and password when prompted.

The screenshot shows a dark-themed 'Sign in' dialog box. At the top, it says 'Sign in' followed by the URL 'https://serp-web.erc.monash.edu'. Below this are two input fields: 'Username' with the text 'ext-rorychen' and 'Password' with masked characters '.....'. At the bottom right are two buttons: 'Sign in' (highlighted in blue) and 'Cancel' (outlined in blue).

8. When the user portal displays, you will see your available project listed and three options:
 - Launch Platform
 - Show File Out Requests
 - New File In Requests
 - Review File In Requests

The screenshot shows the user portal interface. At the top left is the Monash University logo. At the top right, it shows the user 'ext-rorychen' with a 'Sign Out' link and a 'Request new password' link. Below this is a section titled 'Connect to the Research Platform' with four buttons: 'Launch Platform', 'Show File Out Requests', 'New File In Request', and 'Review File In Requests'. Below this is a section titled 'Projects' with a table header showing 'Project Number', 'Project Name', 'Project Start Date', and 'Project End Date'.



B. Launch Platform

1. Within the user portal, click Launch Platform
2. Accept Terms of Use

The screenshot shows a modal dialog box titled "Terms of Use" from Monash University. The dialog contains the following text: "Use of Monash SeRP is subject to Monash University's Information Technology Acceptable Use Policy, Monash SeRP End User Agreement Policy and any applicable Partner Data Access Agreements. By connecting to the Monash SeRP, you accept responsibility to the terms of these policies:". Below this, there are two bullet points: "• [Monash Information Technology Acceptable Use Policy](#)" and "• [Monash SeRP End User Agreement Policy](#)". Further down, it says "If you have any concerns about meeting any requirements of Monash University policies and procedures, please contact: serp-support@monash.edu". At the bottom, there are two buttons: "Cancel" and "Accept and Launch".

3. Enter your assigned email address and password when prompted.



Connecting to 

Sign in with your account to access Monash SeRP



Sign In

Email address

Sign in with your Monash email address

Password

☐ Keep me signed in

Sign in

[Can't login](#)

OR

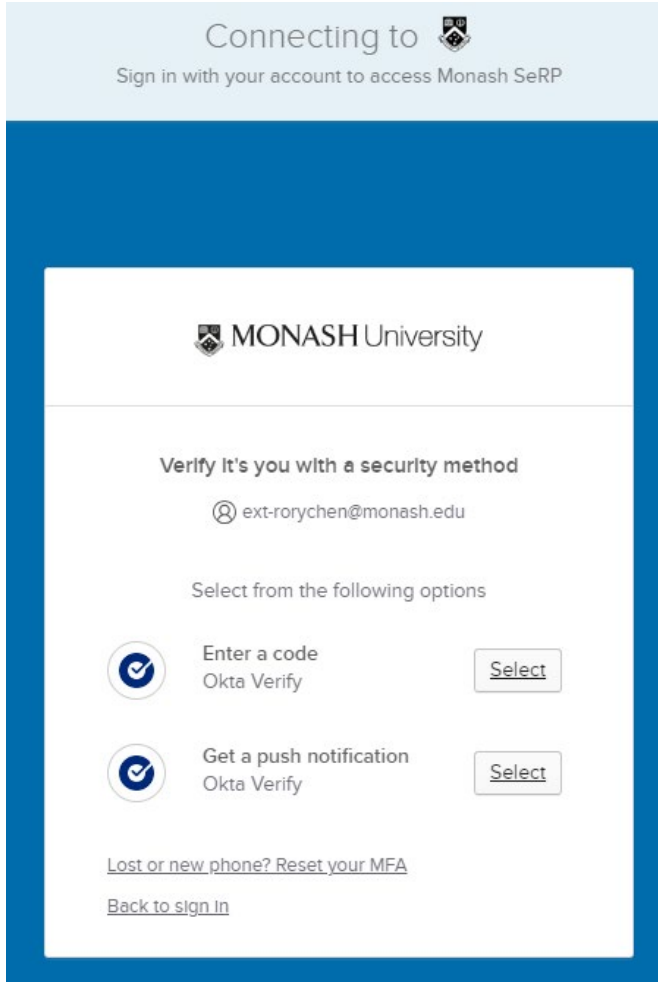
[Sign in with PIV / CAC card](#)


[Unlock account?](#)


[Contact Service Desk](#)

[Acceptable Use Policy](#)


4. Verify with MFA




Connecting to 
Sign in with your account to access Monash SeRP

 **MONASH University**

Verify it's you with a security method


 ext-rorychen@monash.edu

Select from the following options



Enter a code
Okta Verify

Select



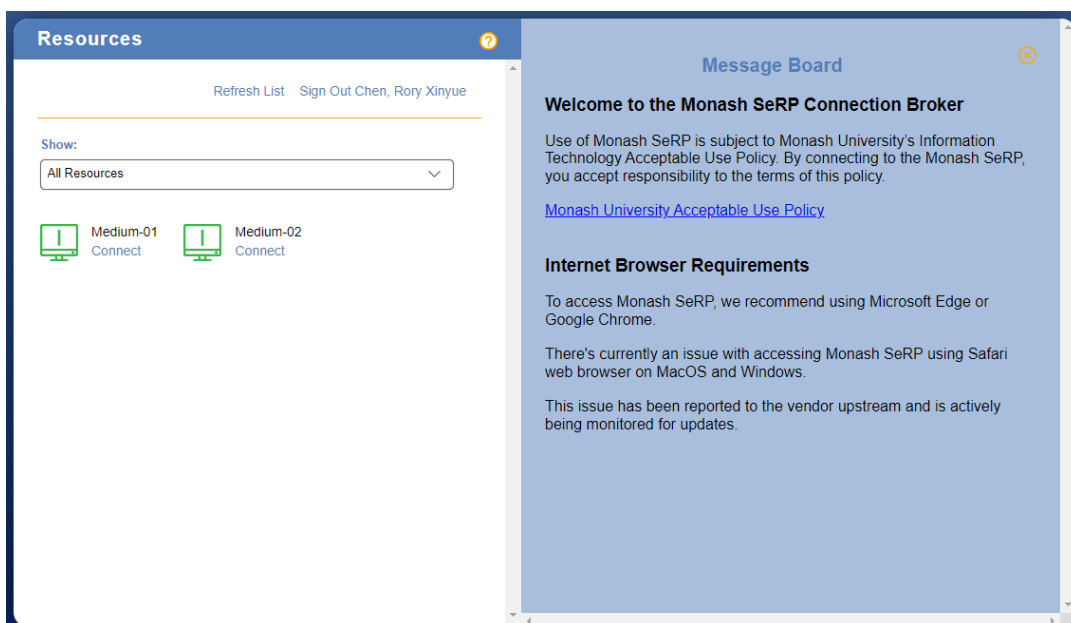
Get a push notification
Okta Verify

Select

[Lost or new phone? Reset your MFA](#)

[Back to sign in](#)

5. A pool of available Virtual Machines will be listed.
Click Connect on any available machine to start the remote connection



Resources

[Refresh List](#) [Sign Out Chen, Rory Xinyue](#)

Show:

Resource Name	Status	Action
Medium-01	Available	Connect
Medium-02	Available	Connect

Message Board

Welcome to the Monash SeRP Connection Broker

Use of Monash SeRP is subject to Monash University's Information Technology Acceptable Use Policy. By connecting to the Monash SeRP, you accept responsibility to the terms of this policy.

[Monash University Acceptable Use Policy](#)

Internet Browser Requirements

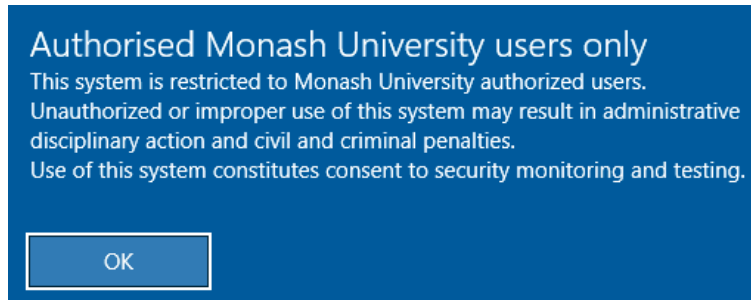
To access Monash SeRP, we recommend using Microsoft Edge or Google Chrome.

There's currently an issue with accessing Monash SeRP using Safari web browser on MacOS and Windows.

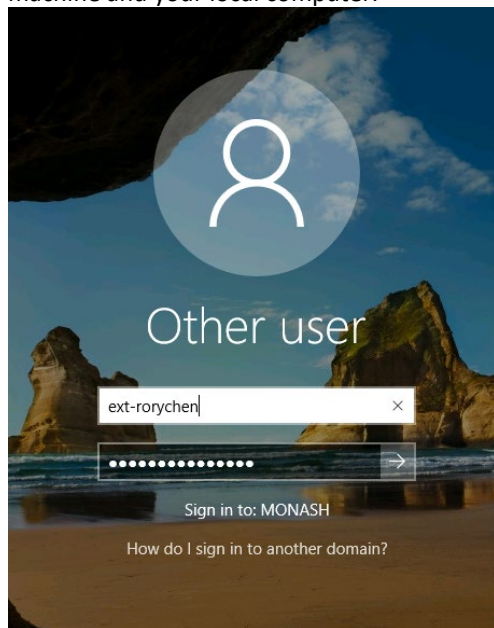
This issue has been reported to the vendor upstream and is actively being monitored for updates.



6. Click OK.



7. Log in with you assigned username and password. Note copy-paste is disabled between the virtual machine and your local computer.

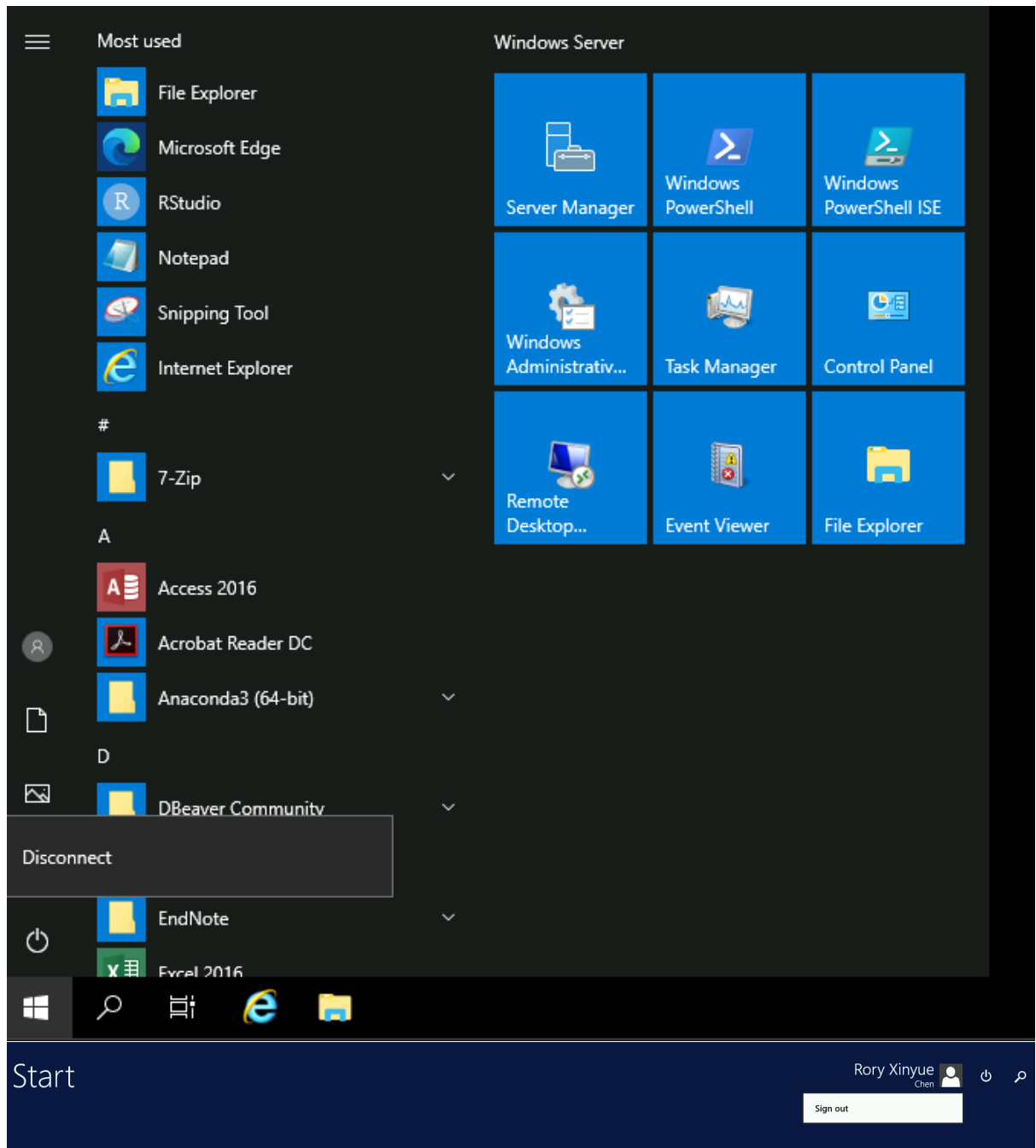


8. Congratulations, you are now logged in!
Upon first time logging in, it may take a minute to load your personal desktop and then the available tools icons will appear.





9. To sign-out of the environment, click the 'Windows' button on the lower left of the screen, then the 'Power' button to disconnect.



Restrictions

- No internet access is available within the DPAU Analysis environment.
- Application installation is disabled.