

## Logging in to DPAU Analysis Environment

DPAU Analysis Environment is hosted on Monash Secure eResearch Platform (Monash SeRP).

### Requirements

**Internet Browser** - DPAU Analysis Environment can be accessed through any modern internet browser. We recommend Microsoft Edge or Google Chrome.

**VPN** - A VPN is a virtual private network which allows you to access DPAU Analysis Environment services. A VPN connection is compulsory while accessing the DPAU Analysis Environment. DPAU Analysis Environment utilises a VPN client called 'Global Protect'.

### Installing the VPN Software

Detailed guidance about Global Protect and the Monash Virtual Private Network (VPN) can be found at <https://www.monash.edu/esolutions/network/vpn>.

You can download Global Protect at <https://vpn.gp.monash.edu/> with your Monash email address ([ext-xxxx@monash.edu](mailto:xxxx@monash.edu)).

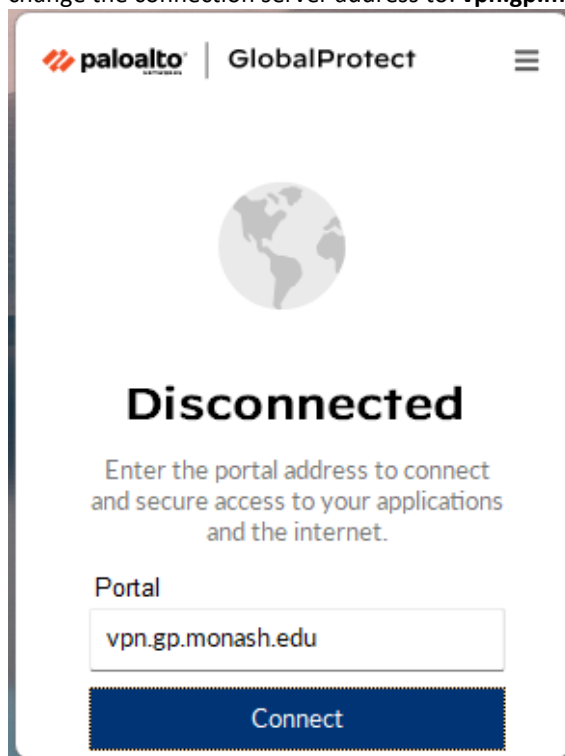
If you have any difficulty downloading Global Protect, please contact Monash SeRP support on [serp-support@monash.edu](mailto:serp-support@monash.edu).

## Accessing DPAU Analysis Environment

### A. Accessing Portal

DPAU Analysis Environment is accessed via a portal at <https://serp-web.erc.monash.edu/>

1. Log in to the VPN using your assigned username and password  
Open the Global Protect application, if you have Global Protect already installed on your computer, change the connection server address to: **vpn.gp.monash.edu**, then click Connect.





2. You will be taken to the login page. Enter your Monash credentials and sign in.

The screenshot shows the Monash University login page. At the top left is the Monash University logo. The main heading is "Sign In". Below this is the "Email address" section, which includes the text "Sign in with your Monash email address" and a text input field. There is a checkbox labeled "Keep me signed in". A blue "Next" button is positioned below the input field. Below the "Next" button is a link for "Can't login?". A horizontal line with "OR" in the center separates this from a button labeled "Sign in with PIV / CAC card". At the bottom of the page are several links: "Unlock account?", "Contact Service Desk", "IT Acceptable Use Procedure", and "Privacy Policy".

3. Agree to the terms and conditions

The screenshot shows a "GlobalProtect" window displaying a VPN connection agreement. The window title is "GlobalProtect". The content features the Monash University logo at the top. The main heading is "You are connecting to the Monash University VPN". Below this, a text box contains the following text: "By accessing Monash University IT services, including this remote access service, you agree to comply with the *Information Technology Acceptable Use Procedure* and the *Cyber Security Management Policy*". Below the text box are two options: "Visit [go.monash.edu/IT-Policies](\"http://go.monash.edu/IT-Policies\")" and "or Contact Service Desk via [monash.edu/esolutions/contact](\"http://monash.edu/esolutions/contact\")". At the bottom of the window are two buttons: "Decline" and "I Agree".



4. Open a web browser (e.g Chrome, Microsoft Edge, Safari) and go to the Portal:  
<https://serp-web.erc.monash.edu/>

5. Enter your assigned username and password when prompted

Sign in

<https://serp-web.erc.monash.edu>

Username

Password

6. When the user portal displays, you will see your available project listed and three options:

- Launch Platform
- File Out Requests
- File In Requests

MONASH University

ext-rorychen [Sign Out](#)

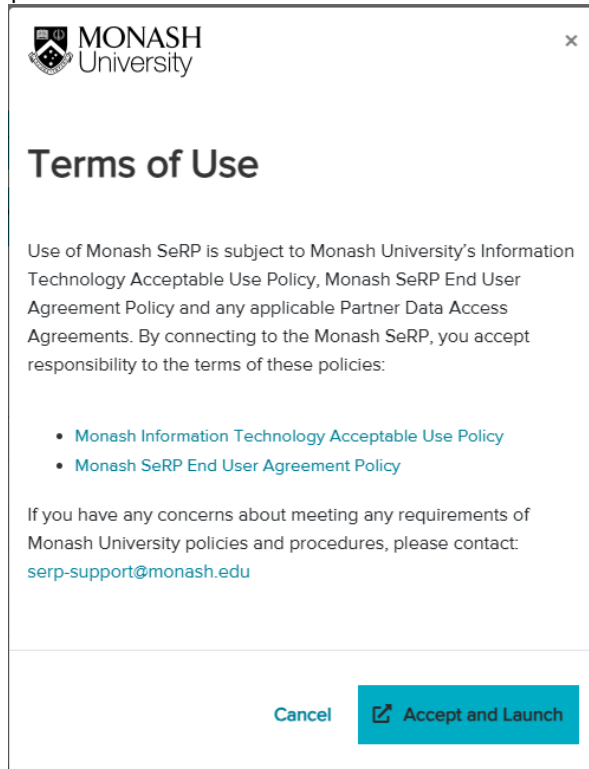
## Connect to the Research Platform

[Launch Platform](#) [File Out Requests](#) [File In Requests](#)



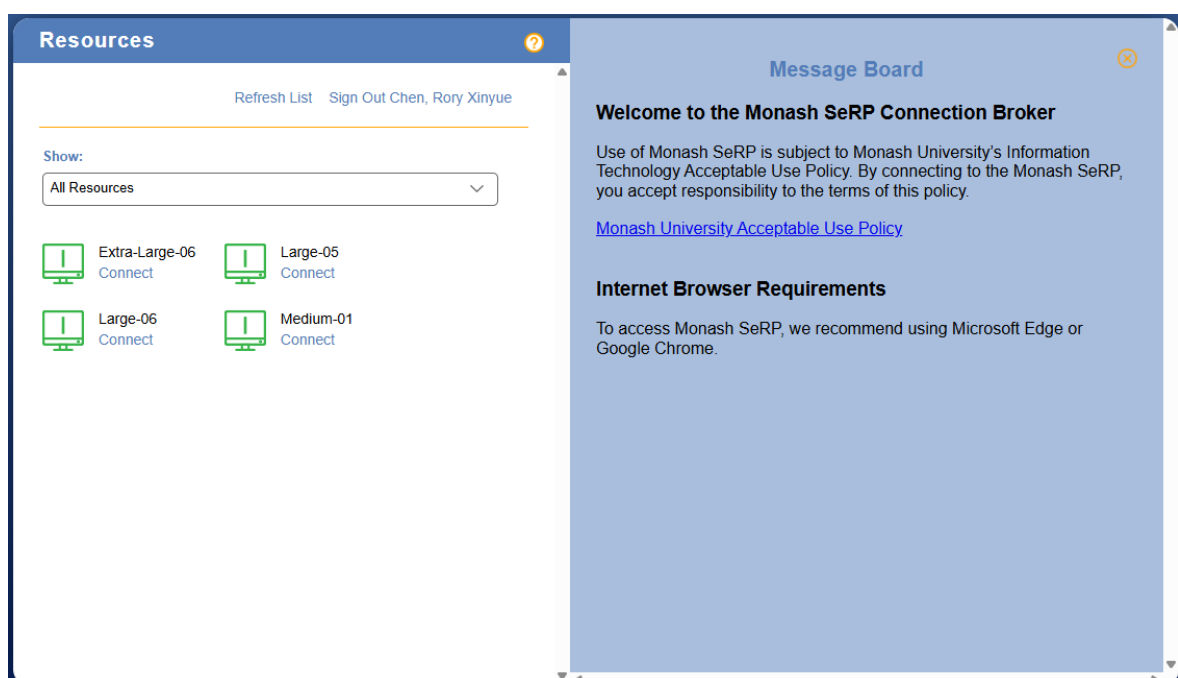
## B. Launch Platform

1. Within the user portal, click Launch Platform
2. Accept Terms of Use

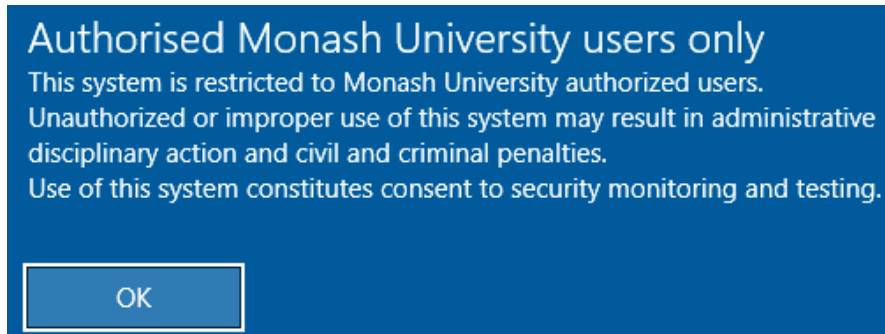


3. A pool of available Virtual Machines will be listed.

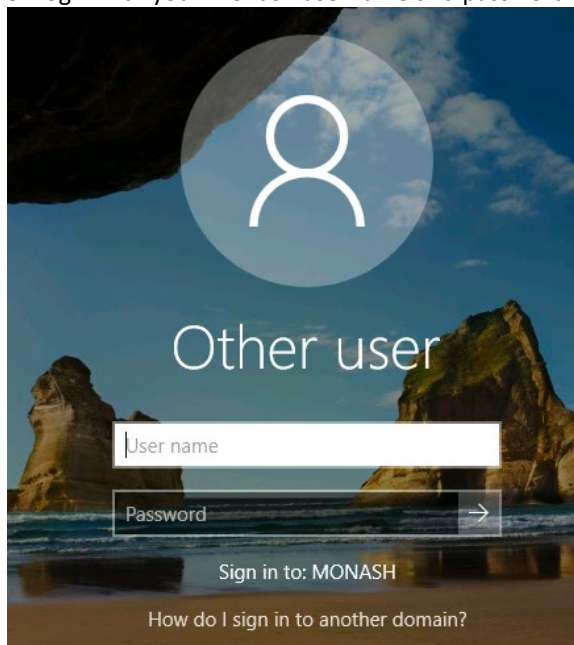
Click Connect on any available machine to start the remote connection



4. Click OK

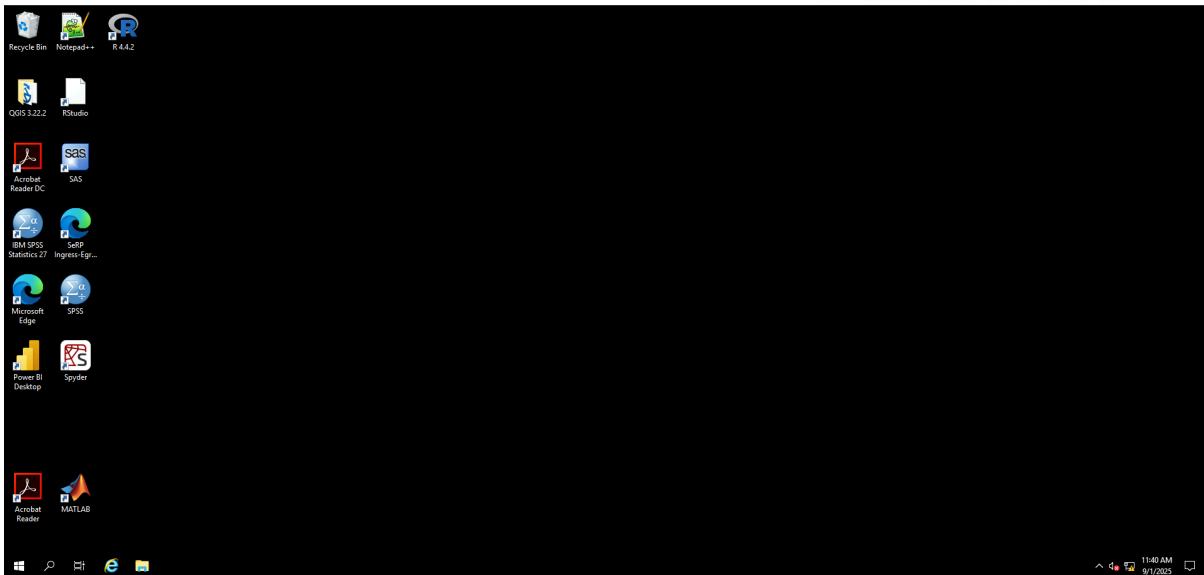


5. Login with your Monash username and password

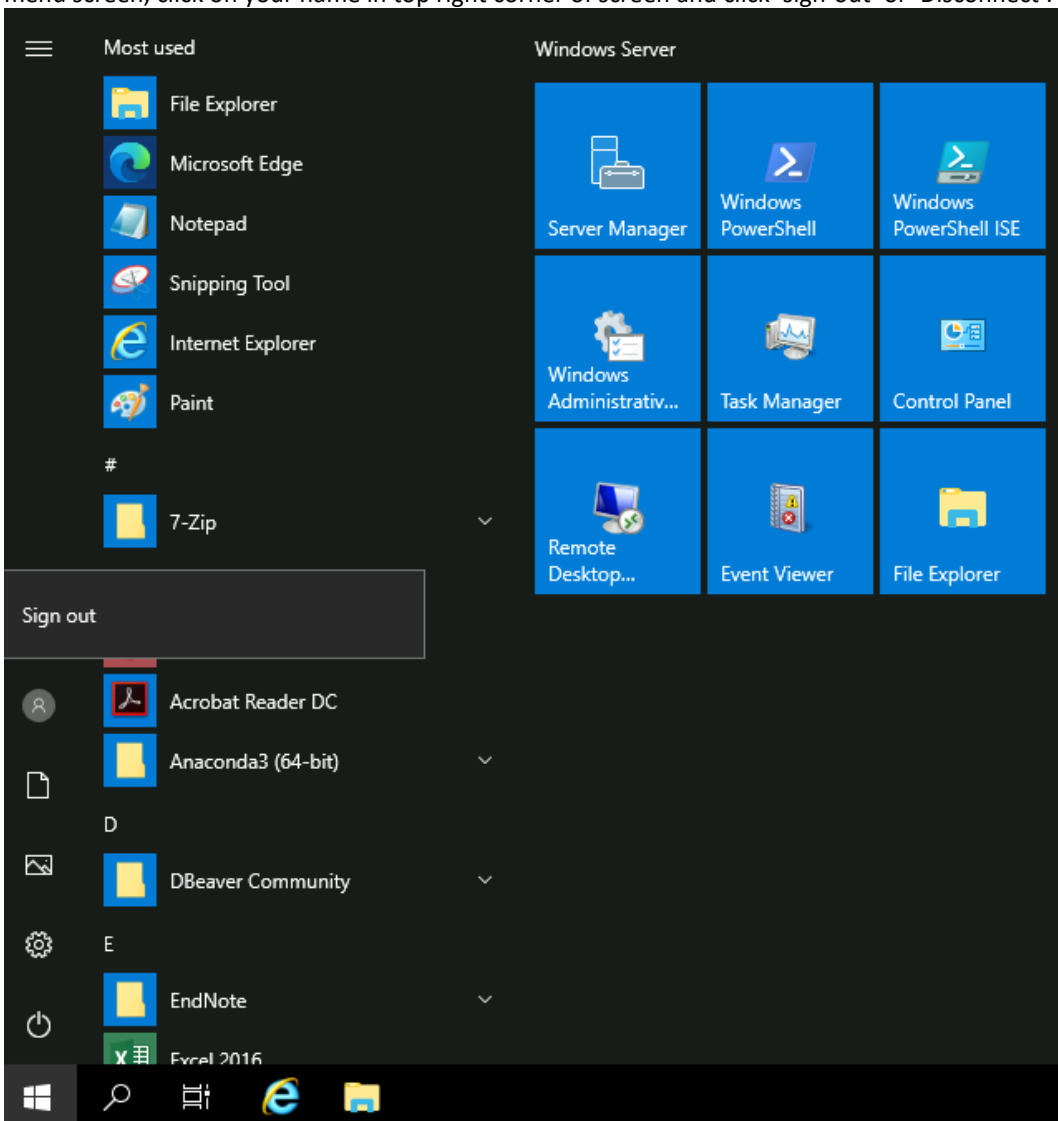


Congratulations, you are now logged in!

Upon first time logging in, it may take a minute to load your personal desktop and then the available tools icons will appear.



To sign-out of the environment, click the 'Windows' button on the lower left of the screen. This will load a menu screen, click on your name in top right corner of screen and click 'sign-out' or 'Disconnect'.



### **Restrictions**

- No internet access is available within the DPAU Analysis environment
- Application installation is disabled.